

**Tameside
Housing
Advice**



**Tenancy
Support**

**In
Tameside**



Tenancy Support Services in Tameside

Different agencies provide housing related support services to people within Tameside. A range of services are delivered within service users own homes and are tailored to meet individual needs. The main aim is to ensure people are able to access and maintain suitable accommodation.

What Types of Services are Available?

Examples of the practical support you can get help with includes:

Housing

Accessing appropriate accommodation, setting up and maintaining a home, paying rent and bills, ensuring your home is safe and secure.

Budgeting and Debt Advice

Managing debt, finances and making benefit claims.

Health and Life Skills

Advice on how to improve life, social and domestic skills. Providing emotional support and assistance in accessing local community services.

Signposting and Advocacy

Support in accessing training, education and employment and other service providers including housing associations, community mental health teams, drug and alcohol services, probation, GP's, welfare advisors, legal services.



Who and How Can You Apply?

The services offered are for a range of people and anybody who meets the criteria below can apply for support or be referred by another agency. Contact details for the different service providers can be found on later pages.

What Are The Services?

New Charter Housing Trust can offer support to:

People aged 18+ who have offended or at risk of offending. This service, named ROOTS, is a tenancy support and compliance service. Pre-tenancy support can also be provided.

People First Housing Association can offer support to:

Single people and families that have been homeless or are facing a threat of homelessness and / or have issues around their mental health with housing related support needs. Priority is given to New Charter Housing tenants, although people living in other tenures may be supported.

Regenda First Housing Association can offer support to:

- Young parents (or if pregnant) aged 16 – 25
- People aged 55+ living in the Ashton area with support needs.

Tameside Women's Project can offer support to:

- Women suffering domestic abuse but who wish to remain in their own homes. Appointments can be made around the Tameside area at a suitable location.



Tameside Council can offer support to:

- People with physical or sensory disabilities
- People with mental health problems

Threshold can offer support to:

- Single people aged 16 – 25 (including young people with a history of offending)
- Single / unsupported mothers aged 16 – 25
- People aged 18 – 65 who are currently on a Probation Order
- People aged 16+ who are members of the Black and Minority Ethnic communities

Turning Point can offer support to:

- People with drug or alcohol problems with children aged 0-19.

What Happens Next?

Once a referral is made a Support Worker will make contact to arrange an initial interview to carry out an assessment of the persons needs and to provide more information about the service.



This interview will be carried out in an appropriate setting and in a non-judgemental and confidential way. A risk assessment will be completed on all referrals and this will help decide how the support will be delivered.

Some referrals may not be accepted if the risks are too high and each case will be considered individually.

Once the initial interview and risk assessment have been completed the person and the referring agency will be contacted within seven working days to confirm what support, if any, can be provided and what the next steps are.

How Long Does the Support Last?

This depends on people's individual needs but support can be given for up to two years. Regular reviews are held between the service user and the Support Worker to assess whether support is still needed and to discuss progress towards achieving agreed goals.

Withdrawal of support is planned and negotiated with the service user.



Who Pays for the Service?

The services are paid for by a Supporting People grant from Tameside Council. This means that people who are eligible to use the service do not have to pay anything.

Like to Know More?

If you would like more information about any of the services please contact:

New Charter Housing Trust Group

Cavendish 249

Cavendish Street

ASHTON-UNDER-LYNE

OL6 7ATCavendish 249

Ashton under Lyne

Telephone 0161 331 2000

Visit the website at: www.newcharter.co.uk

People First Housing Association

Contact Name:

63 – 65 Grosvenor Street

Stalybridge, SK15 2JN

Telephone: 0161 331 2714

Fax: 0161 331 2102

Email: admin@peoplefirsthousing.co.uk

Regenda First Housing Association

Young Parents Floating Support Service

Hazel Clarke

Regenda House

Enterprise Business Park

Northgate Close

Horwich

Bolton, BL6 6PQ

Telephone: 07739 297525

Email: hazel.clarke@regenda.org.uk or supportedhousing@regenda.org.uk

Visit the website at: www.regenda.org.uk

Regenda First Housing Association

Floating support service for older people living in Ashton

Contact Margaret Byrne and Pamela Cooper

Fairthorne Grange

Bennett Street

Ashton-under-Lyne, OL7 0JS

Telephone: 01204 814564

Email: margaret.byrne@regenda.org.uk or pamela.cooper@regenda.org.uk

Visit the website at: www.regenda.org.uk

Tameside Women's Project

Telephone: 0161 339 8755

Fax: 0161 339 8850

Email: lgilmore.twp@btclick.com or cholmes.twp@btconnect.com

Tameside Metropolitan Borough Council

Physical / Sensory Disability Floating Support Service

Contact Nicola Jones or Sharon Stevenson

Loxley House

Birch Lane

Dukinfield, SK16 5AU

Telephone: 0161 368 4929

Mobile: 07790923917 or 07971285303

Fax: 0161 366 1987

Email: nicola.jones@tameside.gov.uk or sharon.stevenson@tameside.gov.uk

Visit the website at: www.tameside.gov.uk/disabilities

Tameside Metropolitan Borough Council

Mental Health Floating Support Service

Contact: Jackie Taylor or Linda Jarrett

Telephone: 0161 342 8500

Email: jacqueline.taylor@penninecare.nhs.uk

For more information on the Tameside Supporting People

Programme contact the Supporting People Team

Telephone: 0161 342 3267 / Freephone 08000 407013

Email: supporting.people@tameside.gov.uk

Visit the website at www.tameside.gov.uk/housing/support (local)

Or www.spkweb.org.uk (national)

Threshold

Threshold

2nd Floor

Aksa House

2 Medtia Square

Oldham, OL1 1AN

Telephone:

Fax:

Email: tfs@thp.org.uk

Visit the website at: www.thp.org.uk

Turning Point

Substance Using Family Support Service (SUFSS)

Lees Street Centre

Lees Street

Ashton-under-Lyne, OL6 8NU

Telephone: 0161 330 7013

Mobile: 07815 956151

Email: susan.george@turning-point.co.uk

Other leaflets : Housing Associations, Domestic Violence, Leaving Home, Priority Need, Private Landlords, Property Suitability, Temporary Accommodation, Rent Deposit Scheme.

**Tameside Housing Advice, 119/125 Old Street
Ashton under Lyne, Tameside, OL6 7RL.**

**The office is open to the public 10am to 3pm
Monday to Friday.**

**Telephone calls 9.00am till 5pm Monday to Thursday
9.00am till 4pm on Fridays.**

**0161 331 2700 or
0161 342 2222 out of hours**

**E-mail us at info@tamesidehousingadvice.org
Or Enhanced Learning at EOP@newcharter.co.uk
Web-site www.tamesidehousingadvice.org**